



**GOLDEN PAWS PET RESORT & SPA PET SERVICE AGREEMENT** 1/1/2020

This Agreement between GOLDEN PAWS PET RESORT & SPA, LLC, (hereinafter referred to as "GPPR") and the pet Owner whose signature appears below (hereinafter referred to as "Owner") for services for any and all Pet(s) left in the care of GPPR (hereinafter referred to as "Pet").

- 1. Owner agrees to pay the rate for lodging in effect on the date Pet is checked into GPPR. All charges incurred by Owner shall be payable upon pick-up of the Pet unless Pet is lodging for more than (7) seven days, in which case the credit card on file will be charged every seven days. GPPR requires 2 days of advanced notice for any lodging reservation cancellation. Reservations cancelled outside the 2-day cancellation period, will be subject to a \$50.00 late cancellation fee. A late pick up fee of \$20 will be charged if Pet is picked up after 1pm on the check-out day. If picked up after 3pm, an overnight lodging fee will be charged. If picking up Pet(s) on a day when the front desk lobby is closed, there will be a \$100.00 charge. Owner agrees that a full night of lodging will be charged on the day of drop-off, regardless of the time of day the Pet arrives. Owner further agrees that the Pet shall not leave GPPR until all charges are paid to GPPR by Owner. The Owner hereby agrees that, in the event the lodging charges are not paid when due in accordance with this agreement, Owner shall be responsible to pay any and all legal fees incurred by GPPR in the collection of any fees or other charges incurred by Pet.
- 2. Owner further agrees to pay all costs and charges for requested special services and grooming for the Pet during period that said Pet is in the care of GPPR.
- 3. Owner certifies the accuracy of all the information provided by Owner to GPPR regarding the Pet and confirms and represents that all GPPR requirements have been complied with.
- 4. GPPR shall exercise reasonable care for the Pet while in the care of GPPR. It is expressly agreed by Owner and GPPR that GPPR's liability shall in no event exceed the lesser of the current chattel value of the Pet of the same species or the sum of \$1,500.00 per animal.
- 5. Owner represents that he or she is the sole Owner of the Pet.
- 6. Owner specifically represents that Pet has not been exposed to Rabies, Parvo or Distemper, nor has Pet traveled outside the US within 30 days of being left in the care of GPPR, and that Pet is current on Rabies, Parvo/Distemper and Bordetella vaccinations. Owner additionally represents that Pet is being treated with a flea and tick preventative regularly up to and including the time Pet is admitted into GPPR. Owner releases GPPR from any liability for any veterinarian medical care arising from any communicable illnesses Pet may have at the time Pet is delivered to GPPR.
- 7. Owner certifies that intact females are not in and will not become in season during their time at GPPR. If a female does go into heat, Owner accepts that GPPR will in no way be held liable or responsible for any action resulting from said heat including but not limited to unplanned breeding.
- 8. If Pet becomes ill or if the Pet shows evidence of a medical problem or seems to be having a medical emergency while under the care and control of GPPR, then GPPR shall have the right to take such measures as it deems necessary, without being liable to the Owner, for the health and safety of the Pet, including, but not limited to, the right to administer medication or obtain an evaluation and treatment by a veterinarian or hospital, and Owner shall be responsible for the cost of such treatment as well as cost of transportation.
- 9. Owner understands and agrees that if Pet is staying at GPPR for 4 nights or longer, Pet will receive a premium bath before departure, at Owner's expense. If Pet soils itself while in GPPR's care, the Pet will be bathed at Owner's expense. If fleas, ticks, or lice are found on the Pet, the Pet will be treated at Owner's expense.
- 10. Owner agrees to allow GPPR and our representatives and employees to use his or her dog's name and any images or likeness of his/her dog taken while the dog is staying at GPPR, in any form or format, for use at any time, in any media, marketing, advertising, illustration, trade or promotional material.
- 11. Owner understands that this Agreement shall continue indefinitely for future periods when Owner's Pet(s) are left in the care of GPPR until GPPR notifies the Owner of any change in terms and conditions of this Agreement.
- 12. Owners shall be solely responsible for any and all acts or behavior of said Pet while in the care of GPPR. Owner further agrees to be financially responsible for any and all GPPR property damaged by Pet.
- 13. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy shall be settled in accordance with the rules of the American Arbitration Association, and the venue of such arbitration shall be in Mercer County, New Jersey.
- 14. Upon admission for our services, your signature on this agreement acknowledges your awareness and acceptance of our policies, and that you have read and understand this Agreement.
- 15. This Agreement contains the entire Agreement between the parties. All terms and conditions of the Agreement shall be binding on the heirs, administrators, personal representatives and assigns of Owner and GPPR.

\_\_\_\_\_  
Owner Print Name

\_\_\_\_\_  
Owner Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
GPPR Representative Print Name

\_\_\_\_\_  
GPPR Representative Signature

\_\_\_\_\_  
Date

Please initial below indicating whether your pets have permission to participate in **GROUP PLAY** with other pets:  YES  NO